

The do not call list is working and should be left the way it is. If businesses are allowed to chip away at it bit by bit, it will cease to provide consumers with any protection from intrusions into their homes by telemarketers.

It sounds like this bank just wants to be allowed to call people who canceled a service so they can try to talk them back into it again. When a customer notifies the bank of a personal decision, the bank needs to accept that as final. The customer knows how to get in touch with the bank if they change their mind.